



Darrell L. Farewell, CIA, CISA

COO, Senior Consultant

Areas of Expertise

Finance Operations

Data Analytics

IT & Business Systems Operations / Process Optimization

Risk Management Governance Best Practices

Banking / Lending Advisory Services

Client Impact

Academic & Administrative Leadership, Private University. Redesigned the financial operations and models to facilitate the development of a streamlined \$75M annual operating budget, forecasts, reporting, and five-year operating and capital plans.

Audit Executives & Corporate Boards. Led independent, objective, and complex audit and consulting engagements.

Bank Risk Executive, Financial Services Company. Led department transformation project while leading the team to enhance its capabilities for evaluating the quality of a \$100B retail loan portfolio using financial and qualitative data analysis.

Unit Leaders, Public/Private/For-profit Universities. Led operational and strategic efforts across all HR disciplines.

Background

Darrell is the Chief Operating Officer and a Consultant for Kairos Insights. For over 20 years, his finance, human resources, information technology, and process optimization expertise and leadership have spanned the higher education, financial services, and healthcare sectors. As a Certified Internal Auditor (CIA) he provides objective consulting services to improve an organization's operations with a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, control, and governance processes. Additionally, as a Certified Information Systems Auditor (CISA), he is equipped to audit, control, monitor, and assess an organization's IT and business systems.

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COO & Senior Consultant

In addition to his role with Kairos Insights, Darrell is the Executive Director for Finance and Administration at Wake Forest University's School of Business, where he leads a team that facilitates all aspects of the school's financial and administrative operations. An additional eight years of his higher education administration experience primarily involved leading human resources initiatives in support of research, health science, athletics, advancement, and operational units for the University of Pittsburgh, Carnegie Mellon University, and an operator of a portfolio of for-profit universities, EDMC. After obtaining an MBA, he pivoted his career to evolve into the finance and overall business leader he is today.

With over 11 years within the financial services sector, he honed his experience and leadership capabilities in finance, accounting, banking, data analysis, project management, process optimization, corporate governance, risk management, change management, and information technology at The PNC Financial Services Group, BB&T (now Truist Financial Corporation), and USAA. Darrell has an MBA, with a concentration in corporate finance, from Waynesburg University and a Bachelor of Arts in History from the College of Charleston. He most recently served as Treasurer on the Board of Directors for both iCan House in Winston-Salem, NC, and the Charlotte, NC, chapter of ISACA.



Kairos Insights

Cultivating Healthy Organizations & Capable Leaders